

Part G.
Related Ministries:
Roles and Resources

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PART G. RELATED MINISTRIES: ROLES AND RESOURCES

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INTRODUCTION

This section lists programs and resources related to schools and special education that are provided by other ministries. Locations of relevant offices and contact information are also provided.

The Ministry of Education maintains contact and shares information with other government ministries and provincial organizations with specific interest in the well-being of exceptional pupils in order to:

- assess needs and formulate proposals for changes in policies with respect to special education;
- prepare appropriate educational policies that will assist in the development of programs for exceptional pupils in Ontario;
- manage the application and assist with the implementation of provincial policies relating to special education;
- address the needs of exceptional pupils in circulars and guidelines;
- develop support documents and materials for programs for exceptional pupils.

Information is included in this section on the following ministries:

- Ministry of Health and Long-Term Care
- Ministry of Community and Social Services
- Ministry of Tourism, Culture and Recreation

The Ontario Government website, at <http://www.gov.on.ca>, provides information on all government ministries.

Additional information is available through websites of the individual ministries or by contacting the ministries directly.

MINISTRY OF HEALTH AND LONG-TERM CARE (MOHLTC)

A number of Ministry of Health and Long-Term Care programs relate to the needs of exceptional pupils. These include:

Assistive Devices Program and Home Oxygen Program

The Assistive Devices Program (ADP) and the Home Oxygen Program (HOP) are administered by the Assistive Devices Branch (ADB) of the Ontario Ministry of Health and Long-Term Care.

The objective of both the ADP and the HOP is to provide financial assistance to Ontario residents with long-term physical disabilities to help them obtain basic, competitively priced, personalized assistive devices appropriate for their individual needs to facilitate independent living at home.

Devices covered by the programs are intended to give people increased independence and control over their lives, allowing them to avoid costly institutional settings and remain in a community living arrangement.

Equipment Funded by the ADP and the HOP

The ADP covers more than 15 000 separate pieces of equipment or supplies in the following categories: prostheses; wheelchairs/mobility aids and specialized seating systems; ostomy supplies and enteral feeding supplies; monitors and test stripes for insulin-dependent diabetics (through agreement with the Canadian Diabetes Association); hearing aids; respiratory equipment; orthoses (braces, garments, and pumps); visual and communication aids.

The HOP pays for oxygen and oxygen delivery equipment such as concentrators, cylinders, and liquid systems, and for related supplies such as masks and tubing.

Initial access is often through a medical specialist or general practitioner who provides a diagnosis. In most device categories, an authorizer assesses the specific needs of the person and prescribes appropriate equipment or supplies. Most devices must be authorized by a qualified health care professional registered with the programs. There are currently more than 5000 registered authorizers working in hospitals, home care agencies, or private practice. The programs will help pay only for equipment that is purchased from vendors registered with the Assistive Devices Branch.

For more information contact:

Assistive Devices Program

5700 Yonge Street, 7th Floor

North York, Ontario

M2M 4K5

Tel.: (416) 327-8804

Fax: (416) 327-8192

Toll Free: 1-800-268-6021

Toll Free TTY: 1-800-387-5559

Children's Treatment Centres

The nineteen Children's Treatment Centres (CTCs) across the province of Ontario are locally developed, community-based organizations. The centres, which are funded by the Ministry of Health and Long-Term Care, provide services for children and youth who are up to 19 years of age and who have physical disabilities, communication disorders, or multiple special needs.

The range and scope of the services provided by the CTCs vary. For example, only some CTCs offer psychological therapy, audiology, or augmentative communication services. Cleft lip and palate dental services are provided by the Hamilton, Windsor, Kingston, London, Ottawa, Peterborough, and the two Toronto centres, but not by the others. Generally, though, physiotherapy, occupational therapy, and treatment for speech and language disorders are available at all centres.

In addition to providing services similar to those offered by most of the other CTCs, the Bloorview MacMillan Centre also operates as a province-wide information resource centre.

Children's Treatment Centres

- Belleville General Hospital Children's Treatment Centre
- Brantford: Lansdowne Children's Centre
- Chatham-Kent County Children's Treatment Centre
- Halton: Erinoak Serving Young People With Physical Disabilities
- Hamilton: Children's Developmental Rehabilitation Program
- Kingston: Child Development Centre
- London: Thames Valley Children's Centre
- Oshawa: Grandview Children's Centre
- The Ottawa Children's Treatment Centre
- Peterborough: Five Counties Children's Centre
- St. Catharines: Niagara Peninsula Children's Centre
- Sarnia and District Children's Treatment Centre
- Sault Ste. Marie: Children's Rehabilitation Centre
- Sudbury: Laurentian Hospital Children's Treatment Centre

- Thunder Bay: George Jeffrey Children's Treatment Centre
- Timmins: Cochrane-Timiskaming Children's Treatment Centre
- Toronto: Bloorview MacMillan Centre
- Waterloo: Rotary Centre
- Windsor: Children's Rehabilitation Centre

Community Care Access Centres: School Health Support Services

There are forty-three Community Care Access Centres (CCACs) province-wide. These community organizations provide a single point of access for home care and school health support services. The CCACs provide services:

- to children of any age and their families in their homes, including nursing, physiotherapy, occupational therapy, speech and language therapy, social work, dietetic services, personal support/homemaking, and medical supplies and equipment;
- to children across the province who have an acute or a chronic physical problem and require direct intervention or support in order to be maintained in the home. Intervention ranges from post-surgical therapy to palliative care for children;
- to children in the school setting, including nursing, physiotherapy, occupational therapy, speech and language therapy, and dietetic services to enable children with special health needs to attend publicly funded schools.

School boards provide support and educational services, while CCACs arrange for the necessary professional health services as specified in PPM No. 81.

For information on any of these programs and community contacts call:

Ministry of Health and Long-Term Care INFOLINE:

Tel.: (416) 314-5518

Toll Free: 1-800-268-1154

TTY: 1-800-387-5559.

Regional Community Care Access Centres

(* Designated to offer services in French)

Algoma Community Care Access Centre *

390 Bay Street, 2nd Floor
Sault Ste. Marie, Ontario
P6A 1X2

Tel.: (705) 949-1650

Toll Free: 1-800-668-7705

Fax: (705) 949-1663

Brant Community Care Access Centre

274 Colborne Street
Brantford, Ontario
N3T 2H5

Tel.: (519) 759-7752

Fax: (519) 759-7130

**Chatham-Kent Community
Care Access Centre ***
220 Riverview Drive
P.O. Box 306
Chatham, Ontario
N7M 5K4
Tel.: (519) 436-2222
Fax: (519) 351-5057

**Cochrane District Community
Care Access Centre ***
60 Wilson Avenue, 3rd Floor
Timmins, Ontario
P4N 2S7
Tel.: (705) 267-7766
Toll Free: 1-888-668-2222
Fax: (705) 267-7795

Durham Access to Care
605 Brock Street North
Whitby, Ontario
L1N 4J3
Tel.: (905) 430-3308
Fax: (905) 430-3297

**Community Care Access Centre
for Eastern Counties ***
709 Cotton Mill Street
Cornwall, Ontario
K6H 7K7
Tel.: (613) 936-1171
Toll Free: 1-800-267-4699
Fax: (613) 933-9916

**East York Access Centre for
Community Services ***
1 Leaside Park Drive, Unit 1
Toronto, Ontario
M4H 1R1
Tel.: (416) 423-3559
Fax: (416) 423-9800

**Elgin Community
Care Access Centre**
99 Edward Street
St. Thomas, Ontario
N5P 1Y8
Tel.: (519) 631-9907, ext. 112
Fax: (519) 631-2236

**Etobicoke Community
Care Access Centre ***
401 The West Mall, Suite 101
Etobicoke, Ontario
M9C 5J5
Tel.: (416) 626-2222
Fax: (416) 626-9683 or 626-9382

**Grey-Bruce Community
Care Access Centre**
255 - 18th Street West
Owen Sound, Ontario
N4K 6Y1
Tel.: (519) 371-2112
Toll Free: 1-888-371-2116
Fax: (519) 371-5612

**Haldimand-Norfolk Community
Care Access Centre**
76 Victoria Street
Simcoe, Ontario
N3Y 1L5
Tel.: (519) 426-7400
Fax: (519) 426-4384

**Haliburton, Northumberland and
Victoria LTC Access Centre**
108 Angeline Street South
Lindsay, Ontario
K9V 3L5
Tel.: (705) 324-9165
Fax: (705) 324-0884

**Community Care Access Centre
of Halton**
440 Elizabeth Street, 4th Floor
Burlington, Ontario
L7R 2M1
Tel.: (905) 639-5228
Toll Free: 1-800-810-0000 (within
area codes 905 and 519)
Fax: (905) 639-5320

**Hamilton-Wentworth Community
Care Access Centre ***
310 Limeridge Road West
Hamilton, Ontario
L9C 2V2
Tel.: (905) 523-8600
Fax: (905) 528-1883

Access Centre for Hastings and Prince Edward Counties

Belleville General Hospital
245 Dundas Street East
P.O. Box 428
Belleville, Ontario
K8N 5K5
Tel.: (613) 966-3530
Fax: (613) 966-0996

Community Care Access Centre for Huron

c/o Health and Library Complex
R.R. #5
Clinton, Ontario
NOM 1L0
Tel.: (519) 482-3411
Toll Free: 1-800-267-0535
(area code 519 only)
Fax: (519) 482-1485

Community Care Access Centre for Kenora and Rainy River Districts *

21 Wolsley Street
Kenora, Ontario
P9N 3W7
Tel.: (807) 468-6491
Fax: (807) 468-1437

Kingston, Frontenac, Lennox and Addington Community Care Access Centre

471 Counter Street, Suite 101
Kingston, Ontario
K7M 8S8
Tel.: (613) 544-7090
Fax: (613) 544-1494

The Access Centre for Community Care in Lanark, Leeds and Grenville

555 California Ave
Bag Service 7000
Brockville, Ontario
K6V 7K6
Tel.: (613) 345-0060
Toll Free: 1-800-267-4403
Fax: (613) 345-3294

Community Care Access Centre of London and Middlesex *

50 King Street
London, Ontario
N6A 5L7
Tel.: (519) 434-2222
Voice Mail Tel.: (519) 663-5332
Fax: (519) 432-1645

Manitoulin-Sudbury Community Care Access Centre *

1760 Regent Street
Sudbury, Ontario
P3E 3Z8
Tel.: (705) 522-3460
Toll Free: 1-800-461-2919
Fax: (705) 522-3855

Muskoka-East Parry Sound Community Care Access Centre (and Division of Algonquin Health Services)

354 Muskoka Road, #3 North
Huntsville, Ontario
P1H 1H7
Tel.: (705) 789-6451 or
(705) 789-2311
Fax: (705) 789-1982 or
(705) 789-0557

Near North Community Care Access Centre (Nipissing) *

101 McIntyre St. West, 2nd Floor
North Bay, Ontario
P1B 2Y5
Tel.: (705) 476-2222
Toll Free: 1-888-533-2222
Fax: (705) 476-6719

Community Care Access Centre Niagara *

P.O. Box 215
St. Catharines, Ontario
L2R 6S4
Tel.: (905) 684-9441 or
(905) 988-3667
Fax: (905) 684-8463 or
(905) 988-3670

**North York Community
Care Access Centre ***
45 Sheppard Avenue East, 7th Floor
Willowdale, Ontario
M2N 5W9

Tel.: (416) 222-2241
Fax: (416) 229-6809

**Ottawa-Carleton Community
Care Access Centre ***
1223 Michael Street North, Suite 410
Gloucester, Ontario
K1J 7T2

Tel.: (613) 745-5525 or
(613) 745-8124
Fax: (613) 745-6984

**Community Care Access Centre
Oxford**
1147 Dundas Street
Woodstock, Ontario
N4S 8W3

Tel.: (519) 539-1284
Fax: (519) 539-0065

**Community Care Access
Centre of Peel***
199 County Court Blvd
Brampton, Ontario
L6W 4P3

Tel.: (905) 796-0040
Toll Free: 1-888-733-1177
Fax: (905) 796-5620

**Community Care Access Centre
Perth County**
65 Lorne Avenue East
Stratford, Ontario
N5A 6S4

Tel.: (519) 273-2222
Toll Free: 1-800-269-3683
Fax: (519) 273-2139

**Peterborough Community
Care Access Centre**
700 Clonsilla Avenue, Suite 202
Peterborough, Ontario
K9J 5Y3

Tel.: (705) 743-2212
Toll Free: 1-888-235-7222
Fax: (705) 743-9559

**Renfrew County Community
Care Access Centre ***
7 International Drive, Suite B
Pembroke, Ontario
K8A 6W5

Tel.: (613) 732-7007
Toll Free: 1-888-421-2222
Fax: (613) 732-3522

**Sarnia-Lambton Community
Care Access Centre**
1433 London Road
P.O. Box 185
Sarnia, Ontario
N7T 7H9

Tel.: (519) 542-4444
Toll Free: 1-800-265-1445
Fax: (519) 542-3116

**Scarborough Community
Care Access Centre ***
1940 Eglinton Avenue East,
3rd Floor
Scarborough, Ontario
M1L 4R1

Tel.: (416) 750-2444
Fax: (416) 750-8234

**Community Care Access Centre
Simcoe County***
15 Sperling Drive, Suite 100
Barrie, Ontario
L4M 6K9

Tel.: (705) 721-7444
Toll Free: 1-888-721-2222
Fax: (705) 722-5237

**Community Care Access Centre of
the District of Thunder Bay***
1159 Alloy Drive, Suite 200
Thunder Bay, Ontario
P7B 6M8

Tel.: (807) 345-7339
Toll Free: 1-800-626-5406
Fax: (807) 345-8868

**Timiskaming Community Care
Access Centre ***
111 Burnside Drive
Kirkland Lake, Ontario
P2N 3P9

Tel.: (705) 567-2222
Fax: (705) 567-9407

**Toronto Community
Care Access Centre ***
250 Dundas Street West, 2nd Floor
Toronto, Ontario
M5T 2Z5

Tel.: (416) 506-9888
Fax: (416) 506-0374

**Community Care Access Centre
of Waterloo Region**

99 Regina Street South, 4th Floor
P.O. Box 1612
Waterloo, Ontario
N2J 4G6

Tel.: (519) 883-2210
Fax: (519) 883-2198

**Community Care Access Centre
of Wellington-Dufferin**

450 Speedvale Avenue West,
Suite 201
Guelph, Ontario
N1H 7G7

Tel.: (519) 823-2550
Fax: (519) 823-8682

**West Parry Sound Health Centre
Community Care Access Centre**

10 James Street
Parry Sound, Ontario
P2A 1T3

Tel.: (705) 746-4540
Fax: (705) 746-7364

**Windsor/Essex Community Care
Access Centre ***

339 Crawford Avenue, 5th Floor
Windsor, Ontario
N9A 5C6

Tel.: (519) 258-8211 or
(519) 258-6288 (Intake)
Fax: (519) 258-2004

**York Community Care Access
Centre ***

1400 Castlefield Avenue
Toronto, Ontario
M6B 4C4

Tel.: (416) 780-1919
Fax: (416) 780-1749

**Community Care Access Centre
of York Region**

1100 Gorham Street, Unit 1
Newmarket, Ontario
L3Y 7V1

Tel.: (905) 895-1240 or
(416) 221-3212
Toll Free: 1-888-470-2222 (area
codes 905, 416, 705, 519 only)
Fax: (905) 853-6297

Public Health

Organizations and Services – General

There are forty-two public health units in Ontario. Health units administer health-promotion and disease-prevention programs to inform the public about healthy lifestyles, control of communicable diseases (including education in STDs/AIDS), immunization, food premises inspection, healthy growth and development (including parenting education), health education for all age groups, and selected screening services.

The Public Health Branch of the Ministry of Health and Long-Term Care has the mandate to provide:

- disease-prevention and health-promotion leadership;
- support to government, local boards of health, and the people of Ontario through the use and promotion of population health strategies and communicable-disease control activities;
- implementation management and monitoring of the Preschool Speech and Language Initiative;
- public health units to work with school boards, schools, and other education facilities.

Public Health Units

Algoma Health Unit
Civic Centre, 6th Floor
99 Foster Drive
Sault Ste. Marie, Ontario
P6A 5X6
Tel.: (705) 759-5287

Durham Regional Health Unit
Lang Tower, Suite 210
1615 Dundas Street East
Whitby, Ontario
L1N 2L1
Tel.: (905) 723-8521

Brant County Health Unit
194 Terrace Hill Street
Brantford, Ontario
N3R 1G7
Tel.: (519) 753-7377

East York Health Unit
850 Coxwell Avenue
East York, Ontario
M4C 5R1
Tel.: (416) 461-8136

Bruce-Grey-Owen Sound Health Unit
920 First Avenue West
Owen Sound, Ontario
N4K 4K5
Tel.: (519) 376-9420

Eastern Ontario Health Unit
1000 Pitt Street
Cornwall, Ontario
K6J 5T1
Tel.: (613) 933-1375

Chatham-Kent Health Unit
435 Grand Avenue West
Chatham, Ontario
N7M 5L8
Tel.: (519) 352-7270

Elgin-St. Thomas Health Unit
99 Edward Street
St. Thomas, Ontario
N5P 1Y8
Tel.: (519) 631-9900

Etobicoke Health Unit

Etobicoke City Hall
399 The West Mall
Etobicoke, Ontario
M9C 2Y2

Tel.: (416) 394-8300

Haldimand-Norfolk Regional Health Unit

365 West Street
Simcoe, Ontario
N3Y 4L1

Tel.: (519) 426-6170

Haliburton, Kawartha, Pine Ridge District Health Unit

200 Rose Glen Road
Port Hope, Ontario
L1A 2V9

Tel.: (905) 885-9100

Halton Regional Health Unit

1151 Bronte Road
Oakville, Ontario
L6M 3L1

Tel.: (905) 825-6060

Hamilton-Wentworth Regional Health Unit

25 Main Street West, 4th Floor
Hamilton, Ontario
L8N 3P6

Tel.: (905) 546-3500

Hastings and Prince Edward Counties Health Unit

179 North Park Street
Belleville, Ontario
K8P 4P1

Tel.: (613) 966-5500

Huron County Health Unit

Huronview Building
Highway 4 South, P.O. Box 1120
Clinton, Ontario
N0M 1L0

Tel.: (519) 482-3416

Kingston, Frontenac and Lennox and Addington Health Unit

221 Portsmouth Avenue
Kingston, Ontario
K7M 1V5

Tel.: (613) 549-1232

Lambton Health Unit

160 Exmouth Street
Point Edward
Sarnia, Ontario
N7T 7Z6

Tel.: (519) 383-8331

Leeds, Grenville and Lanark District Health Unit

458 Laurier Blvd.
Brockville, Ontario
K6V 7A3

Tel.: (613) 345-5685

Middlesex-London Health Unit

50 King Street
London, Ontario
N6A 5L7

Tel.: (519) 663-5317

Muskoka-Parry Sound Health Unit

70 Pine Street
Bracebridge, Ontario
P1L 1N3

Tel.: (705) 645-4471

Niagara Regional Area Health Unit

573 Glenridge Avenue
St. Catharines, Ontario
L2R 7E3

Tel.: (905) 688-3762

North Bay and District Health Unit

101 McIntyre Street West
North Bay, Ontario
P1B 8J1

Tel.: (705) 474-1400

Northwestern Health Unit

21 Wolsley Street
Kenora, Ontario
P9N 3W7
Tel.: (807) 468-3147

North York Health Unit

5100 Yonge Street
North York, Ontario
M2N 5V7
Tel.: (416) 395-7700

Ottawa-Carleton Regional Health Unit

495 Richmond Road
Ottawa, Ontario
K2A 4A4
Tel.: (613) 722-2328

Oxford County Health Unit

410 Buller Street
Woodstock, Ontario
N4S 4N2
Tel.: (519) 539-6121

Peel Regional Health Unit

199 County Court Blvd.
Brampton, Ontario
L6W 4P3
Tel.: (905) 791-9400

Perth District Health Unit

653 West Gore Street
Stratford, Ontario
N5A 1L4
Tel.: (519) 271-7600

Peterborough County-City Health Unit

10 Hospital Drive
Peterborough, Ontario
K9J 8M7
Tel.: (705) 743-1000

Porcupine Health Unit

169 Pine Street South
P.O. Bag 2012
Timmins, Ontario
P4N 8B7
Tel.: (705) 267-1181

Renfrew County and District Health Unit

7 International Drive
Pembroke, Ontario
K8A 6W5
Tel.: (613) 732-3629

Scarborough Health Unit

Scarborough Civic Centre
160 Borough Drive
Scarborough, Ontario
M1P 4N8
Tel.: (416) 338-7454

Simcoe County District Health Unit

15 Sperling Drive
Barrie, Ontario
L4M 6K9
Tel.: (705) 721-7330

Sudbury and District Health Unit

1300 Paris Crescent
Sudbury, Ontario
P3E 3A3
Tel.: (705) 522-9200

Thunder Bay District Health Unit

999 Balmoral Street
Thunder Bay, Ontario
P7B 6E7
Tel.: (807) 625-5900

Timiskaming Health Unit

221 Whitewood Avenue
New Liskeard, Ontario
P0J 1P0
Tel.: (705) 647-4305

Toronto Health Unit

277 Victoria Street, 5th Floor
Toronto, Ontario
M5B 1W1
Tel.: (416) 392-7401

Toronto Public Health, York Office

524 Oakwood Avenue
City of York, Ontario
M6E 2X1
Tel.: (416) 394-2436
Fax: (416) 394-2907

Waterloo Regional Health Unit

99 Regina Street South
Waterloo, Ontario
N2J 4V3
Tel.: (519) 883-2000

Wellington-Dufferin-Guelph Health Unit

205 Queen Street East
Fergus, Ontario
N1M 1T2
Tel.: (519) 843-2460

Windsor-Essex County Health Unit

1005 Ouellette Avenue
Windsor, Ontario
N9A 4J8
Tel.: (519) 258-2146

York Regional Health Unit

17250 Yonge Street, P.O. Box 147
Newmarket, Ontario
L3Y 6Z1
Tel.: (905) 895-4511

District Health Councils (DHCs) in Ontario

(Regions are identified in parentheses)
(* Designated French-language)

Algoma, Cochrane, Manitoulin and Sudbury DHC (NE)*

36 Pine Street
Sudbury, Ontario
P3C 1X8
Tel.: (705) 675-5654
Fax: (705) 675-2870

Grand River DHC (CW)

233 Colborne Street, Suite 304
Brantford, Ontario
N3T 2H4
Tel.: (519) 756-1330
Fax: (519) 756-6013

Champlain DHC (E)*

955 Green Valley Crescent, Suite 350
Ottawa, Ontario
K2C 3V4
Tel.: (613) 723-1440
Fax: (613) 723-5162

Grey-Bruce Huron-Perth DHC (SW)

235 St. George Street
P.O. Box 610
Mitchell, Ontario
N0K 1N0
Tel.: (519) 348-4498
Fax: (519) 348-9749

Durham, Haliburton, Kawartha and Pine Ridge DHC (CE)

159 King Street East, Suite 300
Peterborough, Ontario
K9J 2R8
Tel.: (705) 748-2992
Fax: (705) 748-9600

Halton-Peel DHC (CE)*

6711 Mississauga Road, Suite 600
Mississauga, Ontario
L5N 2W3
Tel.: (905) 814-5995
Fax: (905) 814-4835

Essex, Kent and Lambton DHC (SW)*

4510 Rhodes Drive, Unit 720
Windsor, Ontario
N8W 5K5
Tel.: (519) 944-5888
Fax: (519) 944-0619

Hamilton-Wentworth DHC (CW)*

10 George Street, Suite 301
Hamilton, Ontario
L8P 1C8
Tel.: (905) 570-1441
Fax: (905) 570-1202

***Muskoka, Nipissing, Parry Sound
and Timiskaming DHC (NE)****

310 Algonquin Avenue
North Bay, Ontario
P1B 4W2

Tel.: (705) 494-9126

Fax: (705) 494-9127

Niagara DHC (CW)*

1428 Pelham Street South
Box 1220
Fonthill, Ontario
L0S 1E0

Tel.: (905) 892-5771

Fax: (905) 892-1593

Northwestern Ontario DHC (NW)*

1093 Barton Street
Thunder Bay, Ontario
P7B 5N3

Tel.: (807) 623-6131

Fax: (807) 623-0355

Quinte Kingston Rideau DHC (E)

471 Counter Street, Suite 400
Kingston, Ontario
K7M 8S8

Tel.: (613) 549-5253

Fax: (613) 542-9223

Simcoe York DHC* (CE)

1091 Gorham Street, Suite 300
Newmarket, Ontario
L3Y 7V1

Tel.: (905) 830-9899

Fax: (905) 830-9903

Thames Valley DHC (SW)*

The Gordon J. Morgenson Building
100 Collip Circle, Suite 105
London, Ontario
N6G 4X8

Tel.: (519) 858-5015

Fax: (519) 858-5016

Toronto DHC (CE)*

4141 Yonge Street, Suite 200
Willowdale, Ontario
M2P 2A8

Tel.: (416) 222-6522

Fax: (416) 222-5587

***Waterloo Region-Wellington-
Dufferin DHC (CW)***

251 Woodlawn Road West
Woodlawn Square, Units 217
and 218

Guelph, Ontario

N1H 8J1

Tel.: (519) 836-7440

Fax: (519) 836-7177

MINISTRY OF COMMUNITY AND SOCIAL SERVICES (MCSS)

Services are provided to Ontarians who are vulnerable and in need, including adults, children and youth, and people with physical and developmental disabilities. The ministry provides:

- income and employment supports (e.g., through the Ontario Disability Support Program and Ontario Works);
- social and community services (e.g., children's services, child care, and developmental services).

Ontario Disability Support Program (ODSP)

The Ontario Disability Support Program provides income support for people with disabilities and ongoing supports to employment for people who want to work.

Developmental Services

The ministry provides funding for support to children and adults with developmental disabilities.

Services are delivered largely through community-based agencies which provide supports to assist adults to live independently, help families to care for adults and children at home, and enable people to contribute to and participate in their communities.

Provincially operated facilities provide supervised-living and day programs for adults with developmental disabilities who require specialized care.

Making Services Work for People

Making Services Work for People is a multi-year initiative to restructure social services to improve the system's abilities to meet people's needs. The goal of this project is to create services that are coordinated, easy to find, effective, and available in a timely fashion.

Children's Services

The ministry provides funding for children's mental health, child welfare, young offender rehabilitation, and community support. Children's mental health provides prevention and early intervention supports and treatment for children with mental or psychiatric disorders. MCSS is the lead ministry for the coordination of children's mental health services. Children's Aid Societies protect children from abuse or neglect, provide temporary or permanent guardianship for children separated from their families, and place children (Crown wards) for adoption. Young offender rehabilitation is promoted through custodial services and alternative measures for low-risk

offenders. Community support services provide prevention and early intervention programs to support high-risk families.

MCSS, Children's Services Branch

Hepburn Block, 4th Floor

80 Grosvenor Street

Toronto, Ontario

M7A 1E9

Tel.: (416) 325-5315

Fax: (416) 325-5349

The Integrated Services for Children Division

The Integrated Services for Children Division coordinates the work of the Ministries of Community and Social Services and of Health and Long-Term Care in the development and delivery of children's policies and programs. It also serves as a liaison to other ministries that provide services to children.

The division consists of four subdivisions:

- the Integration Strategies for Children's Services Branch, which provides guidance to other jurisdictions on the theory and practice of integrating children's services;
- the Early Years Secretariat, which is made up of three branches. The Early Years and Healthy Child Development Branch provides integrated policy direction and program planning for programs and services that invest in and support children on physical, social, educational, and emotional bases. The Early Years Challenge Fund Branch promotes the healthy growth and development of children by supporting and fostering cross-sectional partnerships in order to provide community-based early years and parenting programs. The Early Years Task Group Branch builds understanding and awareness of the importance of children's early years and promotes appropriate action;
- the Children With Special Needs Branch, which focuses on increasing communities' capacity to respond to the special needs of children and youth by integrating policy and program development functions within the Ministries of Health and Long-Term Care and of Community and Social Services;
- the Child Welfare and Young Offenders Branch, which provides policy and program design for the children and families served by children's aid societies and by the young offenders system.

Further information may be obtained from:

Integrated Services for Children Division

56 Wellesley Street West, 15th Floor

Toronto, Ontario

M7A 2B7

Tel.: (416) 326-2800

Fax: (416) 326-0478

The Office of Child and Family Service Advocacy (Advocacy Office)

The mandate of the Office of Child and Family Service Advocacy is to hear complaints, assist with problem solving, mediate disputes, negotiate with service providers or government officials, maintain liaison with the community, and intercede on behalf of children, youth, or young adults when they cannot speak for themselves.

The Advocacy Office has been in operation since 1978. Under the Child and Family Services Act, it is authorized to protect the rights and interests of children and families who are receiving or seeking services, through the Ministry of Community and Social Services, anywhere in Ontario. It advises the minister on matters that concern children and families. Any student in a residential or demonstration school (Ministry of Education) and any youth in a young offender program or facility (Ministry of the Solicitor General and Correctional Services) is also entitled to call the Advocacy Office for help.

Clients include:

- children and families;
- young offenders;
- children/youth living in child welfare and children's mental health settings, group homes, and so on;
- children/youth/young adults who have special needs (e.g., are deaf or blind, have a learning disability, or are physically or developmentally challenged).

Every child/youth in care has rights defined in the Child and Family Services Act (CFSA) and the Young Offenders Act (YOA). The Advocacy Office makes sure that children/youth in care know and understand their rights and that the laws that protect them from abuse or harsh treatment are enforced. Advocates from this office:

- empower children and families who wish to make complaints about unacceptable treatment;
- intercede and speak for children and their families who might not be able to get needed services or solutions to problems without help;
- investigate to identify changes in the system that are needed to resolve broader problems affecting groups of children/youth;
- help communities with complex, hard-to-serve cases where more than one government or community agency needs to be involved.

In addition to consulting on cases, the Advocacy Office monitors complaints and concerns that affect young people and their families. It alerts the minister to gaps in service delivery and proposes solutions.

The Advocacy Office makes every effort to offer advocacy services that are respectful and appropriate to the cultural backgrounds and lifestyles of its clients.

Further information may be obtained from:

The Office of Child and Family Service Advocacy

2195 Yonge Street, 2nd Floor
Toronto, Ontario
M7A 1G2

Tel.: (416) 325-5669
Toll free: 1-800-263-2841
TTY: (416) 325-9756
Fax: (416) 325-5681

Area Offices of the Ministry of Community and Social Services

Barrie Area Office

34 Simcoe Street
Barrie, Ontario
L4N 6T4

Tel.: (705) 737-1311
Fax: (705) 737-5142

Hamilton Area Office

119 King Street West, 6th Floor
Hamilton, Ontario
L8N 3Z9

Tel.: (905) 521-7844
Fax: (905) 546-8277

Kingston Area Office

11 Beechgrove Lane
Kingston, Ontario
K7M 9A6

Tel.: (613) 536-7260
Fax: (613) 536-7272

London Area Office

217 York Street, 2 East
P.O. Box 5217
London, Ontario
N6A 5R1

Tel.: (519) 438-5111, ext. 134
Fax: (519) 672-9510

Mississauga Area Office

1140 Burnhamthorpe Road West,
Suite 212
Mississauga, Ontario
L5C 4E9

Tel.: (905) 897-3163
Fax: (905) 896-0206

North Bay Area Office

621 Main Street West
North Bay, Ontario
P1B 2V6

Tel.: (705) 474-3540, ext. 200
Fax: (705) 474-5815

Northern Area Office

199 Larch Street, 10th Floor
Sudbury, Ontario
P3E 5P9

Tel.: (705) 675-4597
Fax: (705) 688-3099

Ottawa Area Office

10 Rideau Street, 7th Floor
Ottawa, Ontario
K1N 9J1

Tel.: (613) 787-3962
Fax: (613) 787-3990

Peterborough Area Office

178 Charlotte Street
Peterborough, Ontario
K9J 2T8

Tel.: (705) 742-6415, ext. 400
Fax: (705) 743-7998

Toronto Area Office

2195 Yonge Street, 8th Floor
Toronto, Ontario
M7A 1G1

Tel.: (416) 325-0536
Fax: (416) 325-0541

Waterloo Area Office

75 King Street South, 5th Floor
Waterloo, Ontario
N2J 1P2

Tel.: (519) 886-4700
Fax: (519) 885-1580

Windsor Area Office

250 Windsor Avenue, 1st Floor
Windsor, Ontario
N9A 6V9

Tel.: (519) 254-1651
Fax: (519) 255-1152

MINISTRY OF TOURISM, CULTURE AND RECREATION (MTCR)

The Ministry of Tourism, Culture and Recreation includes in its mandate the promotion of sports, recreation, and physical activity.

Sports

The ministry recognizes eighty-two provincial sports organizations (PSOs), among which are several that work with athletes with disabilities. PSOs are responsible for:

- training and certifying coaches;
- selecting teams for the Ontario and Canada Games;
- scheduling sports competitions and coordinating athlete development programs;
- coordinating or delivering broad-based participation programs;
- supporting local sports organizations, including voluntary and administrative activities.

School boards interested in designing sports programs for children with special needs may obtain further information from:

Sport for Disabled – Ontario

1185 Eglinton Avenue East, Suite 107
Toronto, Ontario
M3C 3C6

Tel: (416) 426-7187

Fax: (416) 426-7361

Sport for Disabled – Ontario represents four PSOs (the Ontario Amputee Sports Association, the Ontario Blind Sports Association, the Ontario Cerebral Palsy Sports Association, and the Ontario Wheelchair Sports Association).

Recreation

At the provincial level, the ministry works in partnership with provincial recreation organizations (PROs).

Key PROs that may assist school boards in developing comprehensive recreation and active-living programs for students with special needs include:

Parks and Recreation Ontario

1185 Eglinton Avenue East, Suite 406
Toronto, Ontario
M3C 3C6
Tel: (416) 426-7142
Fax: (416) 426-7371

Ontario Physical and Health Education Association

1185 Eglinton Avenue East, Suite 501
Toronto, Ontario
M3C 3C6
Tel.: (416) 426-7120
Fax: (416) 426-7373

Regional Services Branch

Community-focused priorities are developed and implemented through the ministry's Regional Services Branch, which has offices across Ontario. Branch staff work with communities and community organizations to develop strategies to address the need for high-quality programs for children and youth at the regional and local level. The local organizations deliver programs and promote participation in recreation at the community level.

Regional Services Branch Offices

Regional Services Branch

77 Bloor Street West, 8th Floor
Toronto, Ontario
M7A 2R9
Tel.: (416) 314-6685
Fax: (416) 314-6686

St. Catharines District Office

301 St. Paul Street, 9th Floor
St. Catharines, Ontario
L2R 7R4
Tel.: (905) 704-3950
Toll Free: 1-800-263-2441
Fax: (905) 704-3955

CENTRAL AREA

Hamilton District Office

119 King Street West, 14th Floor
Hamilton, Ontario
L8P 4Y7
Tel.: (905) 521-7244
Fax: (905) 521-7621

Toronto District Office

1201 Wilson Avenue, 2nd Floor
West Building
Downsview, Ontario
M3M 1J8
Tel.: (416) 314-6685
Fax: (416) 235-4144

Midhurst District Office

(formerly Barrie District Office)
2284 Nursery Road
Midhurst, Ontario
L0L 1X0
Toll Free: 1-888-883-8969
Fax: (705) 739-6697

NORTHERN AREA***Dryden District Office***

Ontario Government Building
P.O. Box 3000
479 Government Road
Dryden, Ontario
P8N 3B3

Tel.: (807) 223-2271
Toll Free: 1-800-465-7208
Fax: (807) 223-6942

Kenora District Office

227 Second Street South, 2nd Floor
Kenora, Ontario
P8N 1G1

Tel.: (807) 468-2450
Toll Free: 1-800-465-1108
Fax: (807) 468-2788

North Bay District Office

147 McIntyre Street West, 1st Floor
North Bay, Ontario
P1B 2Y5

Tel.: (705) 494-4182
Fax: (705) 494-4069

Sault Ste. Marie District Office

Roberta Bondar Place
70 Foster Drive, Suite 200
Sault Ste. Marie, Ontario
P6A 6V8

Tel.: (705) 945-5885
Toll Free: 1-800-461-7284
Fax: (705) 945-5931

Sioux Lookout District Office

62 Queen Street
P.O. Box 267
Sioux Lookout, Ontario
P8T 1A3

Tel.: (807) 737-1018
Toll Free: 1-800-529-6619
Fax: (807) 737-3379

Sudbury District Office

Ontario Government Building,
Suite 401
199 Larch Street
Sudbury, Ontario
P3E 5P9

Tel.: (705) 564-3035
Toll Free: 1-800-461-4004
Fax: (705) 564-3043

Thunder Bay District Office

435 James Street South, Suite 334
Thunder Bay, Ontario
P7E 6E3

Tel.: (807) 475-1683
Toll Free: 1-800-465-6861
Fax: (807) 475-1297

Timmins District Office

Ontario Government Complex
Highway # 101 East
P.O. Bag 3085
South Porcupine, Ontario
P0N 1H0

Tel.: (705) 235-1550
Toll Free: 1-800-305-4442
Fax: (705) 235-1553

SOUTHEAST AREA***Huntsville District Office***

42 King William Street
Huntsville, Ontario
P1H 1G3

Tel.: (705) 789-4448
Fax: (705) 789-9533

Kingston District Office

Ontario Government Building
Beechgrove Complex
51 Heakes Lane
Kingston, Ontario
K7M 9B1

Tel.: (613) 531-5580
Toll Free: 1-800-293-7543
Fax: (613) 531-5585

Ottawa District Office

530 Tremblay Road, 1st Floor
Ottawa, Ontario
K1G 6B7

Tel.: (613) 742-3360
Toll Free: 1-800-267-9340
Fax: (613) 742-5300

Peterborough District Office

300 Water Street
South Tower, 2nd Floor
Peterborough, Ontario
K9J 8M5

Tel.: (705) 755-2624
Toll Free: 1-800-461-7629
Fax: (705) 755-2631

SOUTHWEST AREA

Kitchener District Office

30 Duke Street West, Suite 405
Kitchener, Ontario
N2H 3W5

Toll Free: 1-800-265-2189

Fax: (519) 578-1632

London District Office

659 Exeter Road, 2nd Floor
London, Ontario
N6A 1L3

Toll Free: 1-800-265-4730

Fax: (519) 873-4061

Markdale District Office

181 Toronto Street South
P.O. Box 496
Markdale, Ontario
N0C 1H0

Toll Free: 1-800-265-5520

Fax: (519) 986-3014

Windsor District Office

221 Mill Street
Windsor, Ontario
N9C 2R1

Toll Free: 1-800-265-1330

Fax: (519) 973-1414